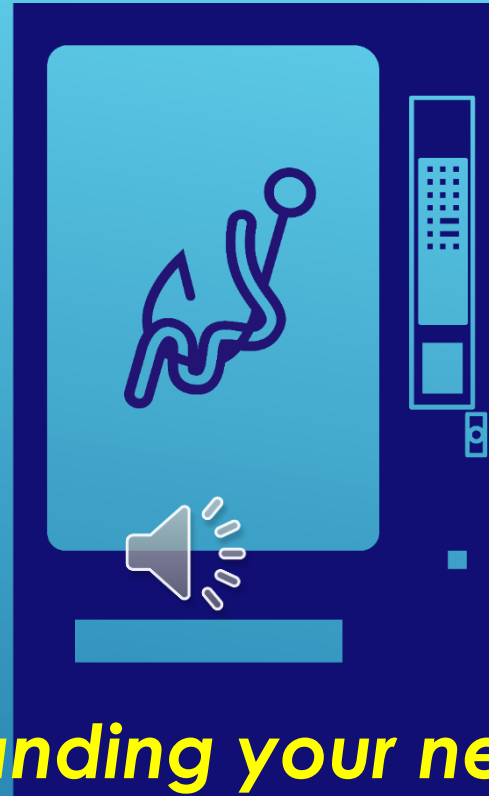# QUICK START GUIDE

Understanding your new vendor

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SETTING UP YOUR ADA COASTAL FROZEN BAIT VENDOR

WELCOME

We thank you very much for purchasing your new ADA Coastal Bait Vendor

This quick start guide is a program that was put together to help you set up and get familiar with your new ADA Coastal Bait Vendor. In no way is this program provided to take the place of your service manual. Please take the time and read the service manual. Doing so will help you get the most from your new investment.

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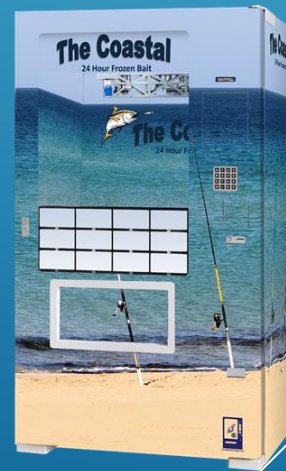
WHEN YOUR VENDOR ARRIVES

Your new Coastal was carefully crated at the factory to ensure that no damage occurs during transport. Damage can still take place during transport. It is very important to carefully inspect the vendor before signing the shipping documents. If there is any damage, make sure that the damage is noted on all copies of the shipping papers. Make sure the driver initials the papers as well. If there is serious damage do not sign the bills and call us right away, we may have you refuse the shipment.

Use a pair of Channel Locks or Wrench to adjust the 4 leveling legs until machine is level.
• Remove all shipping Ty-Wraps and then ensure robot is free to move and freezer lid opens.

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TOOLS REQUIRED UNCRATING THE VENDOR:

- SCREW GUN WITH PHILLIPS #2 BIT –TO REMOVE SCREWS (ONLY IF SAND BOXED)
- BOX CUTTER KNIFE TO REMOVE STRETCH WRAP
- CUTTING PLIERS TO CUT TIE-WRAPS

THE DIVI MERCHANDISER IS PACKAGED USING THE MOST EFFECTIVE MEANS POSSIBLE TO SAFEGUARD THE VENDING MACHINE
DURING TRANSPORTATION AND DISTRIBUTION. WE ENCOURAGE YOU TO SAVE THE SHIPPING MATERIALS FOR REUSE WHENEVER THE VENDOR IS SHIPPED.

THE CABINET IS SHRINK-RAPPED AFTER THE INSTALLATION OF:

- FOUR CORNER BOARDS
BUBBLE WRAP
- CARD BOARD PANELS
O THIS SERVES TO PROTECT THE GRAPHICS AND PREVENT DAMAGE TO THE CABINET AND DOOR.
- OPTIONAL SANDBOX
O WE INSTALL A PROTECTIVE WOOD PERIMETER BARRIER ONTO THE SKIDS AT THE BASE OF THE CABINET TO
PREVENT DAMAGE FROM FORK TRUCKS DURING WAREHOUSING AND TRANSPORT.
REMOVE SHRINK WRAP FROM THE CABINET BEFORE STORING THE VENDOR OUTSIDE.
- ROBOT SHIPPING BRACKET / TIES

REMOVE THE SHIPPING SKIDS:

▸The shipping skids can be removed by lifting and supporting the vendor with an approved lifting device and then remove the (4) leveling legs using a 1 3/8" socket wrench. Re-install the leveling legs a minimum of ¾ ". Store shipping skids for future use.

▸The shipping skids have center cuts (kerfs) cut through each end and between the leveling legs to allow skids to be split in half and removed using a pry bar if necessary.

▸Please note, splitting the skids will render them unusable in the future.

▸The shipping skids will need to be replaced before the machine is moved again.

▸Adjustable feet will bend / break if shipped without a shipping skid

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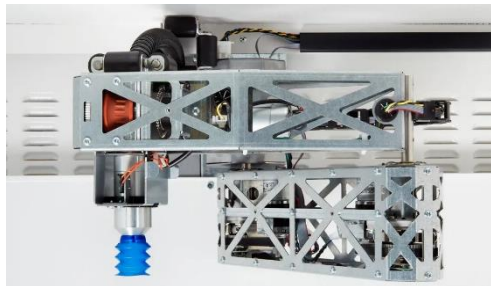
▶ Additional Benefits and Features:

▶ • Simple programming

▶ • Minimal number of parts and motors compared to conventional vending machines

▶ • Picks and delivers all shapes and sizes

▶ • Powerful vacuum pick up – up to 4 pounds

▶ • Robotic entertainment captures impulse sales

YOUR ADA COASTAL HAS THESE FEATURES TO ENHANCE THE OPERATING OF YOUR MACHINE

OPENING YOUR COASTAL

- ☐ Hot plugging currency systems can destroy the control board! Be sure to switch off machine power before plugging in any MDB / currency handling devices.

- ☐ Undo cord from back of machine and plug into 15A or 20A dedicated wall outlet.

- ☐ The main power switch is located behind or to the left of the freezer – switch to ON.

- ☐ The controller power switch is under and to the left the delivery bin – switch it on at this time.

- ☐ The machine display is mounted on a hinged plate. Pull it from inside the door to view from inside the cabinet where the keypads are located.

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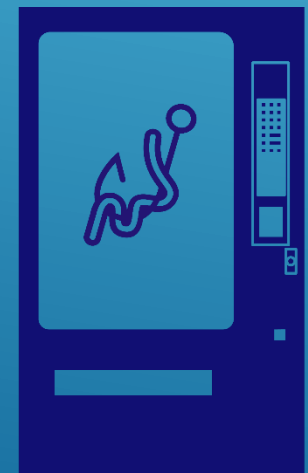
LET'S GET STARTED

☐ When the machine powers up you should see menu #1 "Change Price". The machine is in service mode when you see the menu options. It is in vend mode if it says please insert money or out of service. If the machine is in vend mode with the door open and you need service mode, push the door switch in (behind the T handle.) The door switch is a 3 position switch. Pushed in (door closed - momentary) is vend mode. Switch in the middle position is service mode. The switch can also be pulled out to force vend mode for testing.

☐ Press the "VAC" button to unlock service mode access.

☐ Use the * key to scroll to menu #7 and verify your time and date.

☐ Scroll to menu #13 and verify your health sensor is set correctly for your product.

☐ If your machine was pre-Programmed from the factory you should scroll to menu #22 "Verify All Bins" This menu option will move the robot to each programmed location. If you see the location needs adjustment move the robot by hand into position and then press # to save and it will automatically go to next selection until you see "Selection Not Found."

Let's get started cont.

If bin to robot alignment is consistently off, check the machine for level and adjust if
necessary before adjusting bins. Also check vacuum hose for straightness.

 The vacuum hose can set a memory from sitting for a long time. To help straighten the vacuum hose go to menu 20 and press the down button until the picker tip (the pickup head) is down near the bottom of the machine. Push the robot to the side where it wont get crushed in anything and let the machine sit overnight.

 If your machine is not pre-programmed you should use menu #4 "Create Selection" to start programming. See "Bin programming / Plan-o-gram" for instructions.

 Free vend can be used to test the machine operation. Press "Free Vend" then pull door switch out to enter vend mode. The display should read "Free Vend Mode". Make any selection and watch for operation. NOTE: since door is open you will need to be ready to catch your product in hand.

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LET'S GET STARTED cont.

 It is important to vend 1 selection in a tall bin and 1 selection in a short bin until the controller believes the bin is empty in one of each. This will verify correct max pickup depth. The picker tip should never get closer than 1" to the bottom of the bin or it may try to grab the bin. If product is very thin, you can use a plastic mesh material with
large openings that the robot vacuum can not grab if it tries to go down too far. If the vacuum fails to pickup 3x in that bin it will mark it empty. Its good practice to check bins marked empty to make sure its not trying to go down too far.
 Don't forget to turn "Free Vend" off and close the display door for customer operation. When closing the main
door tighten the T handle until display reads "Please Insert Money" and then another turn before locking. Your machine is ready to run.

SERVICE MENU OPTIONS:

CHANGE PRICE: Allows the prices to be changed.

SALES METERS: Allows sales data to be viewed.

EDIT SELECTION: Allows existing selections and bin positions to be edited. Allows bins to be added to existing selections.

CREATE SELECTION: Allows a selection to be created.

DELETE SELECTION: Allows a selection to be deleted.

SELECTION NUMBERS: Allows programmed selection numbers to be viewed. (Use to check for erroneous selections).

SET DATE & TIME: Allows date and time to be set or viewed.

AUTO VENDS: Used internally to cycle-vend machines under test.

SERVICE PHONE #: Allows service phone number to be set. The number is displayed when the machine is out-of-order. (Do not use FASTCORP'S phone number).

SALES PIN CODE: Allows PIN code to be set and viewed for machine auditing. # 2) Sales Meters may be accessed from outside the machine without opening the door.

VEND BLOCK: Allows the machine to be disabled for up to 4 predetermined periods of time.

VEND BLOCK PIN CODE: Allows a PIN code to be set to access the vend block function without opening the door.

HEALTH TIMER: Suspends Health Control for 1,2,3 or 4 hours; Set freezer temperature scale to display in either Fahrenheit or Centigrade; Set mode for Health Sensor: NAMA Ice Cream, Test, Super Cold or Food.

PROGRAM VERSION: Displays version of firmware installed on VMC.

DISPLAY LANGUAGE: Allows the programmer to choose the language displayed on the screen. Choose from English, German or Spanish. One additional language may be added to memory if necessary.

LINE MODE: Shortens vend time by leaving the freezer lid open between vends. Lid opens when currency has been detected. Lid will close if there is no activity for 20 seconds.

MACHINE SERIAL NUMBER: Allows the programmer to enter up to a 10-digit serial number for machine identification during DEXing.

FILL / DISPENSE: Allows coins to be dispensed from tubes while displaying a coin count.

TOKENS & COUPONS: Allows coupons and tokens to be recognized as free or valued vends and records sales in appropriate DEX fields.

FIELD TEST: Allows the machine to run in a diagnostic mode to allow for quick troubleshooting.

UP/DOWN TRAVEL LIMITS: This feature allows the customer to adjust how deep the Picker Tip will descend into both tall and short bins. NOTE: Increasing the number will cause the vacuum pump to travel further into the bin. Changing this value by 5 represents a change in travel of 1".

VERIFY ALL BINS: Automatically moves robot over each bin position. Allows user to verify and edit bin programming.

MDB SETTINGS: Allows specific settings for currency system:

Force Vend - Customer cannot use vendor for the purpose of changing bills. If a bill is inserted and the coin return button is pressed, it is ignored. A selection must be chosen. Only exception is when the selection is sold out. No Cheat - Money is not accepted if there is a possibility where the customer will be short-changed. Bills are not accepted if there is not adequate change for a failed vend.

Change Bill - Similar to forced vend but focuses only on bills that have been accepted, whereas force vend is also concerned with coins.

Hold Lost Credit - Funds that could not be returned to a customer during a vending are available for another transaction.

Multi Vend - Change is not automatically returned after a transaction but held for another transaction. Press the coin return button to receive your change.

Lev 2 Coin Mech - When set to "N" (default), the coin mechanism will determine optimum change. If set to "Y", the VMC will determine what coins to give back as change, regardless of the capabilities of the coin mechanism. Power to the VMC must be cycled off and back on after changing this setting.

Instant Reval - When set to "Y" (default), a stored value cashless device can receive revaluation credit as soon as coin or cash is inserted into the vendor. When option is set to "N", revaluation occurs when a major action is taken such as pressing the coin return. This option is only necessary for older cashless systems where the number of revaluations per credit device is limited.

SOFT DROP: Allows enabling and setting the "Soft-Drop" feature that lowers the product before it releases it into the product chute. Delay time is how long the picker tip waits at delivery position to allow vacuum to dissipate and product to release from picker tip.

Loading Coin Mechanism

The Coin Mechanism must be loaded while in the Fill / Dispense mode. The vendor need to count the coins to insure there is enough change to accept bills. Each tube should have with at lease a roll of each coin to keep above the tube low level sensors. Once the tubes are loaded to these levels the Dollar Bill Validator will accept bills. If the coin tubes fall below this level the Dollar Bill Validator may stop accepting bills and the front display will indicate "EXACT CHANGE ONLY". To remove the cassette, push the middle of the white bar near the top of the cassette then tilt forward and lift the cassette up.

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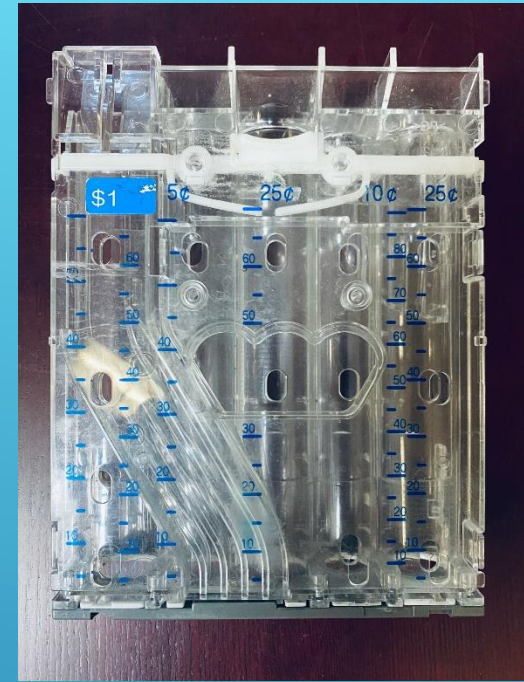
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Setting your bill validator to accept $10- & $20-dollar bills.

When your Sportsman arrives, it is set from the factory to accept only $1's & $5 dollar bills. The following is the procedure for turning on the $10 and $20's

After you have loaded your change. Make sure you are in the sales mode. Then make sure you have a steady red light on the back of the acceptor. Then lightly press the small blue button next the red light. When that starts flashing rapidly, go to the front of the machine and insert the $10. If you have a CV3 you'll need to remove the bill box to find the button. The procedure is slightly different, please call us for assistance.

The $10 will go in then come out. Check to make sure the light turns steady red again. When it does the reinsert the $10, it should take it. Follow the same procedure for the $20. Doing it again will turn the bill off. If it takes the light will flash 10 times. Repeating will turn off the bill. In this case it will flash 3 times.

Setting your bill validator to accept $10- & $20-dollar bills. Cont.

At some point the Conlux CV1022 bill acceptors will be changing to the CV3. If your acceptor does not have a blue button next to the red light, please call us and we will instruct you on setting you bills. You could also have the Conlux CV3 acceptor. You need to remove the bill box to find the programming button.

CV1022

CV3

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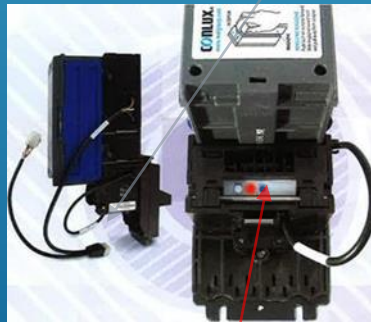
PRODUCT LOADING

 Press "LOAD" on the Service Keypad. The Freezer Lid will open and the Robot Arm will move to the rear cabinet loading position. Bins may be filled without being impeded by the Robot Arm.

 Press "CLOSE" on the Service Keypad when bins have been filled. The Robot Arm will return to the front delivery position and the Freezer Lid will close. The Health Timer will automatically be set to 75 minutes to allow the freezer to recover from any possible temperature loss due to loading.

 "Load" then "Close" will signal the VMC that the machine has been filled. Load/Close will automatically set a Health Sensor delay for 75 minutes.

Notes:

It is important to program the appropriate bins as short bins. Short and tall bin locations will vary based on the specific freezer in your machine. Bin height dictates how far down the picker tip will travel to get product. The short bins are shaded in Fig 1 below (IC plan-o-gram). If short bins are programmed as tall bins, the robot will contact the bottom of the bins and attempt to pull them out, resulting in possible machine failure

(out-of-order). If tall bins are programmed as short bins, the machine will only vend product based on the height of a short bin. The robot will leave product at the bottom of the tall bin and flag it Out-Of-Product.

The vending travel limits on the Up/Down axis can be adjusted by going to the Service Menu #21 Up Down Travel Limits and follow the prompts.

25. Loading:

1. Remove bins, one at a time. Open each bin and move product to the top of the bin. Place new product below the older product so that the older product will be vended first.

2. Product should always be level inside the bins. Alternate product direction when loading cone bins.

3. Wrapper seams must always face down.

4. Styrofoam spacers should be used to prevent small products from shifting in the bins.

5. No product should have more than ½-inch of space from left to right and from front to back within each bin.

SETTING UP YOUR NAYAX VPOS TOUCH CREDIT CARD READER

To set up your new reader you will need to set up a account with Nayax. We will send you the form that is posted on the next page. Then you will need to fill out the form we send and put in the serial number of the device. They will take it from there.

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INSTRUCTIONS FOR ACTIVATING THE NAYAX CASHLESS/REMOTE MONITORING SYSTEM-USA 2021
Congratulations on purchasing the NAYAX Cashless/Remote Monitoring/Live Bait Vending Solution. This kit will allow you to accept credit cards on your equipment. Our goal is to provide you with a smooth and seamless implementation. Upon receipt of your equipment, please fill out the information listed below and fax/email this form back to us. We will be following this form up with our agreement that will need to be signed and returned in full before we can begin the activation process, which can take up to 10 business days after documents have been completed and returned. NO ACCOUNTS WILL BE CREATED WITHOUT COMPLETED AGREEMENTS.

Upon completing your NAYAX account in our database, you will receive an email invitation from our automated system asking you to create your username and password, please note this will expire within 72 hours of being sent. The logins will allow you to access a secure website to review your machines status and monitor your credit card and cash sales. Once the system has been activated you will be billed a $30.00 activation fee, per device. If this is an equipment transfer/sale, there will be a $20 transfer fee per device to new owner. There is also a monthly monitoring fee based on the service option you select below, per device. This fee is for the wireless communication, use of the software management system and telephone support.

From then you will be able to email us and add additional machines by providing us 3-4 days before you plan on installing additional Nayax devices or going live with your machine. Please fill out the information below to set up your new account and fax this form (1-888-258-7040) or email scanned form to onboarding-na@nayax.com. If you have any questions, please do not hesitate to contact us at 410-666-3800 x1100.

Company Name: _____
Address: _____
City: _____
State: _____Zip code: _____
Contact Person: _____
Phone Number: _____ Fax Number: _____
E-mail: _____
All-In-One VPOS Touch 16-digit Serial #'s _____
_____
Who did you purchase your Nayax Cashless Kit from? _____Live Bait Vending_____
What products/services are you selling from your machine?_____
Min/Max Pricing of items in Machine: _____
Monthly Service Options: please check one.
$7.95 cashless only   _____ (allows for credit card sales and use of database to track all sales)
$9.99 remote and cashless   _____ (allows for credit card sales and use of database to track inventory and all sales)

BEFORE CALLING FOR SERVICE

Please check the following:

Does your vending vendor have at least 6-inches of clear air space behind it?

If the power is turned on at the fuse box, is the vending machine the only thing that doesn't work?

Is the vending vendor plugged directly into the outlet?

WARNING: Extension cords can cause problems.

DO NOT USE EXTENSION CORDS.

Is the evaporator coil free of dust and dirt?

Is the condenser coil free of dust and dirt?

Is the compressor free of dust? A blanket of dust can prevent the compressor from cooling in between workout cycles.

Is the circuit breaker at the fuse box reset?

Is the evaporator fan working? To check if the fan is running take a small piece of paper in front of the evaporator coil and see if the evaporator fan will draw the paper..

Is the condenser fan running? Fold a sheet of 8 1/2" x 11" paper in half. Place the paper in front of the condenser coil inlet screen located on the bottom right side underneath the cabinet and see if it draws the paper to it..

Is the shelf in front of the evaporator coil clear? (No tools, product, or other air-restricting items).

You can reach Gary Harsel of Live Bait Vending.com at any time if you have a problem with your Coastal, he can be reached at 610-942-2185 evenings & weekends call his cell at 484-885-4602

Call Gary first, there's a good chance he can solve your problem. If he can't the tech support team at FastCorp are available on weekdays.

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PARTS ORDERING PROCEDURE

When ordering parts, include the following:
1. The model and serial numbers of the vending vendor for which the parts are needed.
2. Shipping address.
3. Address where the invoice should be sent.
4. The number of parts required.
5. Always refer to the pertinent parts and/or part manual for the correct part number and description of a specific part.

NOTE: When RIGHT or LEFT is used with the name of a part, it means the person is facing the vending vendor with the door closed.
6. Any special shipping instructions.
7. Carrier desired: air or air special, truck, parcel post or rail.
8. Signature and date.
9. Purchase order number, if used.

Phone LBV at 484-885-4602

Mail your warranty parts back to:
Fastcorp Vending LLC
8 Inspiration Lane
Chester, CT 06412
Phone: 203-739-0301
Email: info@fastcorpvending.com All orders are carefully packed and inspected prior to shipment. Damage incurred during shipment should be reported at once and a claim filed with the terminating carrier.
If you do not have the right parts manual: contact https://fastcorpvending.com/.
If you have any questions, check out their Website https://fastcorpvending.com/or call Contact Fastcorp Service at (888) 441-3278.. Ask for the Parts Department. They will be happy to assist you.
Email: info@fastcorpvending.com

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Thank you!!

We are successful only if you are successful!!

We hope you found this program helpful. On behalf of LiveBaitVending.com and FastCorp LLC we thank you for purchasing your Coastal. The Coastal is designed to give you years of reliable service. We will do our very best to help your business be a success.

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BUILT IN AMERICA

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